

NON-PROPRIETARY

2003 333 C

**SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**

COMPANY NAME Charter Fiberlink SC-CCO, LLC  
QUARTER / YEAR 4th / 2008

Month:	<u>Oct</u>	<u>Nov</u>	<u>Dec</u>
Number of Customer Access Lines	<u>      </u>	<u>      </u>	<u>      </u>
Trouble Reports / Access Line (%)	<u>      </u> %	<u>      </u> %	<u>      </u> %
Customer Out of Service Clearing Times (%)	<u>      </u> %	<u>      </u> %	<u>      </u> %
New Installs Completed w/in 5 Days (%)	<u>      </u> %	<u>      </u> %	<u>      </u> %
Commitments Fulfilled (%)	<u>      </u> %	<u>      </u> %	<u>      </u> %

Comments / Explanations: \_\_\_\_\_  
\_\_\_\_\_

Person Making Report / Contact Information: Betty J. Sanders, Director Regulatory Affairs, email: CFL.Regulatory@chartercom.com, ph: 314-288-3259, fax: 314-288-3555